



Presents

A NEW LENS...

Reframing Conflict as an Opportunity for Reflection & Growth

Friday, March 12, 2010
1-5 PM

Lifeworks
3700 South 1st Street
Austin, Texas 78704
Street parking available

Registration Deadline
March 8, 2010

Register early... Space is limited!

For more information or to register

Visit us online at

<http://www.tnoys.org/professional/calendar.php>

call (512) 328-6860

email info@tnoys.org.

Intended Audience—Administrators, supervisors, counselors, therapists, youth care workers, teachers & foster parents. This workshop is best suited for those whose work involves vulnerable youth & families.

CEUs—The Texas Network of Youth Services has approved this program for 4.0 CEU's for Licensed Social Workers, Sponsor No. CS1574 & Licensed Professional Counselors, LPC Provider No.1013.

Registration Fees— \$45 TNOYS Members
\$60 Non-Members

About this Workshop—Conflict is as inevitable as it is a natural part of the human condition. However, conflict doesn't have to be negative or allow for only winners and losers when working towards resolution. Experiencing conflict can allow each of us to increase our communication skills and result in positive outcomes for all parties involved. This 4-hour workshop will examine typical styles used to respond to conflict and identify many of the underlying sources of conflict that are often played out in youth programming. Through hands-on methods, group interaction and role-play activities workers will be taught skills they can use to deal more effectively with conflict. Additionally, many of the activities can be taken back to work with youth in order to assist them in building life skills. Youth workers will have the opportunity to share real life scenarios with one another and gain feedback and support from their peers. Participants will reflect on what they have learned and identify concrete ways that it can be integrated in day to day practice with youth. This course is designed to assist professional youth care workers in increasing and enhancing both their awareness about conflict as well as learn to more effective methods that they can utilize when they are faced with conflict in their work environments.

About the Presenter— Marla Miller, LMSW, is the Youth Development Program Director for the Texas Network of Youth Services, a position she has held for the past 9 years. Marla has a twenty-year history in social work with fifteen years as a program trainer focused on non-profit organizations that serve youth and families in high risk situations. Her wealth of experience includes providing training and consultation to community youth service organizations and programs and runaway and homeless youth shelters on such topics as positive youth development, youth advisory committees, youth and adult partnerships, mentoring, strengthening resilience and designing and implementing prevention programs. Marla received her BSW. from Arizona State University in 1986 and a Master's from Texas State University in 1999. She is a certified Child & Youth Care Worker Certification Trainer and a Certified ToP Facilitator. She is passionate about training and feels fortunate to work with so many wonderful people that dedicate their lives to helping young people reach their full potential!

