**DeafSHARE Advocate/Educator**

**who WE are**

* We’re The SAFE Alliance, an alliance of Austin Children’s Shelter and SafePlace.
* We’re a registered, 501(c)3 nonprofit organization, spanning two beautiful campuses on several acres in beautiful Austin, Texas.
* We’re a diverse, passionate group of more than 335 staff with a vision of a just and safe community, free from violence and abuse, and a mission to lead in ending sexual assault and exploitation, child abuse and domestic violence through prevention, intervention, and advocacy for change.
* We’re an Austin-American Statesman’s “Top Workplace” Winner for 2015.

**who YOU are**

* You’re a strong believer that all people should have lives that are free from violence and abuse.
* You’re someone who cares about positive client and customer relations. You build strong relationships, and you deliver effective client and customer-centric solutions.
* You’ve are impeccable decision maker. Your decisions are timely, and they’ll help the organization move forward.
* You value differences, recognizing that different perspectives and cultural diversity make the world a better place to be.
* Your interpersonal skills are on point. You easily relate openly and comfortably with very diverse groups of people.
* You’re resilient, rebounding from setbacks and adversity with both poise and ease.
* You’re resourceful. You know how to secure and deploy resources both effectively and efficiently.
* You’re trustworthy. You gain confidence and the trust of others through integrity and forthright honesty.

**what WE need YOU to do for us**

We need you to fill the role of Deaf SHARE Advocate. This is a part-time, hourly non-exempt position. You’ll wow us by masterfully performing the following key duties and responsibilities:

* Provides short- and mid-term client/customer focused case management and advocacy to both residential and non-residential clients.
* Exercises exceptional decision quality during screening and eligibility for services and when appropriate matches participants with various financial assistance programs. Maintains required documentation for assistance programs.
* Exercises resourcefulness when providing information and referral services to help participants set short-term goal plans and to assist them in accessing needed resources.
* Assist participants in acquiring skills necessary to maintain independent housing – includes budgeting, identifying and seeking needed resources, accessing employment training, life skills, etc.
* Provides information and referral services, and other advocacy services for walk-ins and via videophone.
* Possesses high level of work ethics with handling confidential client information, appropriately sets professional boundaries, is able to process a lot of details and able to optimizes work processes
* Plan, coordinate and provide training/education (using dynamic and interactive teaching styles) in the Deaf community on topics related to healthy and respectful relationships, domestic/sexual violence and child abuse.
* Build positive relationships/partnerships with the local Deaf community and plan public awareness events related to domestic violence, sexual assault and/or child abuse.
* Provide training to hearing professionals on Deaf culture/sensitivity and providing trauma-informed services.
* Assist with social media activities and with developing videos to engage the Deaf community
* Conduct evaluation activities of trainings/presentations.
* Work collaboratively with the Deaf SHARE team and other hearing staff to achieve program goals.

**to be successful in this role, WE’LL need YOU to**

* Fluency in American Sign Language and life experience or knowledge of Deaf culture.
* Possess a Bachelor’s Degree in Social Work or other related field.
* Two years’ experience in human services is required; however, two years of professional experience in human services may be substituted for each year of bachelor’s level education.
* Experience working with a variety of Deaf people (grass roots, Deaf, hard of hearing, Deaf/blind, late deafened, etc.)
* Be knowledgeable of the dynamics of and the intersectionality of domestic violence, sexual assault and child abuse.
* Have sensitivity to a range of cultural, ethnic, and social backgrounds, values, attitudes and languages.
* Have strong, positive relationships within the local Deaf community and leadership skills in instilling Deaf community trust and confidence.
* Have creative and survivor-centered ideas to engage the Deaf community.
* Have experience in planning and conducting interactive trainings/presentations.
* Possess excellent organizational and writing skills and the ability to manage details and multiple priorities effectively.
* Be able to work as a team member, providing support as well as constructive feedback in interpersonal interactions.
* Be willing to work some weekends and evenings.
* Have reliable transportation.
* Have prior experience working in a victim service organization (preferred).
* Have professional experience with social media management and captioning (using You Tube and/or Windows Movie Maker) (preferred).
* Pass all required criminal history background checks (including an FBI fingerprint check), as well as submit to a pre-employment drug screen and TB test.
* Adhere to our Guiding Principles, Mission, Core Competencies and Confidentiality Policy.

**how WE’LL make it worth YOUR while**

* We will pay you an annual salary of $31,200-$33,280.
* We’ll pay for your medical, life and short-term disability insurance.
* We will give you 15 accrued paid time off days in the first year, and 22 days in the second year, capping out at 30 days after year seven.
* We’ll pay you for our six agency holidays and four additional personal holidays to be used at your discretion.
* We’ll contribute 2% to your 403(b) retirement, and we’ll kick in an additional 1% if you agree to match it.
* We understand that you have commitments outside of the workplace, and we’ll do our very best to offer you some flexibility in your work schedule.
* We’ll offer you discounted day care for your kiddos at one of our two onsite day care centers, as enrollment allows.
* We’ll provide you with an amazing work environment where you’ll get to make a difference every day.

**to apply**

* You don’t need to call us, just follow the link below.
* We promise we’ll get in touch with you by phone or email.
* Here’s the link to apply: <http://jobs.safeaustin.org/apply/GUCTqmj7A1/DeafSHARE-AdvocateEducator?source=TNOYS>