

Engagement Manager



Organization Texas Network of Youth Services (TNOYS)	Date January 2022
Position Title Engagement Manager	Location Statewide, Texas

POSITION DESCRIPTION:

The Texas Network of Youth Services (TNOYS) seeks an Engagement Manager to support TNOYS' youth and young adult (YYA) outreach, education, training, and base-building strategy. The Engagement Manager must value diversity, equity, and inclusion and demonstrate a commitment to positively impact youth outcomes across youth-focused systems: housing and homeless services, child welfare, justice, education, workforce, health and behavioral health, and victim and survivor services. Individuals with lived experiences with these systems are strongly encouraged to apply. The position works with various internal TNOYS teams and external organizations and allies to advance integrated issue campaigns, maximize outcomes, and strengthen an infrastructure to promote greater YYA participation in informing systems and conducting systems change.

The Engagement Manager leads TNOYS' YYA long-term engagement strategy and provides ongoing support and leadership to YYA engaged in TNOYS programming. [TNOYS' YYA Engagement](#) helps young people enhance feelings of self-worth, build relationship skills, learn to take safe risks, practice problem solving, and discover their strengths and leadership capacity. TNOYS centers youth voice in everything we do and offers many opportunities for youth to engage in our work in both big and small ways. The position will work with YYA across the TNOYS youth engagement roadmap focusing on the development and expansion of the [Young Adult Leadership Council \(YALC\)](#) work-based learning program, Youth-led Research and Consultation, Youth-led training, and YYA Board involvement. The role offers an excellent opportunity to engage with and develop passionate young adult leaders with lived experience in foster care, homelessness, and other systems to work with our team to amplify youth voice to effect systems change. This includes performing policy advocacy and planning state and local events to educate peers, partner organizations, legislators and government officials.

Reports to: Director of Partnerships

Principal Responsibilities:

Manage the execution of TNOYS' Young Adult Leadership Council

- Lead [TNOYS' YALC](#), including but not limited to: recruiting YYA with lived experience, building constructive and professional relationships with YALC members, planning and coordinating regular virtual YALC meetings, developing and implementing YALC curriculum, and providing ongoing support for personal and professional development.
- Coordinate YALC programming for Week of Action for Youth, TNOYS' Advocacy week at

the Capitol, and facilitate YYA attendance, storytelling, media requests, and testimony.

- Work directly with YALC to elevate their personal stories and coach storytellers to prepare them for legislative testimony, interviews, videos, op-eds, blogs posts, etc.
- Identify and coordinate opportunities to engage YALC members meaningfully in TNOYS' work, including policy, communications, and training.
- Train, support, coach, and hold accountable YALC members to ensure they are meeting all program requirements and engaged across TNOYS programming.
- Work with the TNOYS Policy team to ensure TNOYS policy priorities reflect the needs and experiences of young people and to translate complex policy ideas and educational issues into YYA-focused outreach materials.
- Work with the TNOYS Communications team to support YYA-facing communications such as Twitter Townhalls, newsletters, conferences, speaker bureau, social media content, social media take-overs, podcasts, and meetups.
- Work with the TNOYS Practice team to manage YALC speaking engagement requests, develop and implement youth-led training projects designed to serve YYA, develop and execute youth-led training for network partners and stakeholders, and ensure youth voice and input in conferences.
- Work with the TNOYS Operations team to ensure YYA in our programs are compensated in a timely manner, track timesheets, and complete and record grant deliverables.

Support and lead initiatives across the Partnerships strategy and the Organization

- Support the implementation of TNOYS experiential camps for system-involved youth, e.g., Physical and Environmental Activities for Knowledge and Skills (PEAKS) Camp.
- Support the implementation of TNOYS AmeriCorps program including conducting joint trainings and other supports between the YALC and AmeriCorps members.
- Develop and maintain a repository of all Texas YYA action boards/councils across Texas focusing on YYA involved in TNOYS systems. Lead the convening of all YYA Boards/Councils to position TNOYS as a leader/convenor of YYA-centered work.
- Develop and conduct trainings on the various Partnerships strategy initiatives to advance centering and supporting YYA across Texas, e.g. Youth Thrive, YYA panels, etc.
- Develop, execute, implement and lead TNOYS YYA Board in collaboration with TNOYS Executive Leadership to ensure effective YYA representation on the TNOYS Board of Directors and across the state.
- Collaborate with local coalitions, external partners, and young adult leaders to implement effective organizing, policy, and communications campaigns.
- Develop and maintain daily reporting structures to track YYA engagement efforts throughout Texas.
- Sustain and expand partnerships with the TNOYS Member Network, state coalitions, and elected officials to advance TNOYS priorities, youth participation, and recruitment of YYA.
- Represent TNOYS at relevant stakeholder meetings, coalitions, and events.
- Support other TNOYS initiatives and projects as assigned.

Qualifications:

- Bachelor's degree required; advanced degree(s) preferred in a relevant field such as public policy, social work or public health. **Lived experiences can be substituted for educational requirements.**
- Minimum 3 years of organizational leadership and management experience.
- Ability to build effective and strategic partnerships with a wide range of partners (public sector, private sector, plural sector, etc.)
- Proven ability to develop organizers and leaders using empathy and a trauma-informed approach.
- Demonstrated Outreach/Organizing experience within communities of color.
- Comfortable in a fast-paced start-up atmosphere and remote work environment.
- Excellent oral and written communication skills & excellent organizational and time management skills.
- Strong interpersonal skills and ability to work in a team environment.
- Ability to manage several tasks/projects concurrently and prioritize effectively.
- Ability to engage youth during non-traditional working hours such as evenings, weekends, and willingness to have a flexible schedule.
- Spanish language skills and curriculum development experience preferred.

Salary & Benefits:

Competitive annual salary of \$50,000 - \$60,000 annually, depending on qualifications. Comprehensive benefits package, including medical and dental coverage and generous vacation, etc.

How to Apply:

To apply, please send a resume and cover letter to resumes@tnoys.org and write "Engagement Manager" in the subject of email. The proposed start date of the position is March 1, 2021 or earlier if possible. Applicants will be screened on a rolling basis and interviews will be scheduled as qualified applicants are identified. **The final date to submit your application is January 31, 2021.**

About TNOYS:

TNOYS works to strengthen services and support for Texas youth and families to help them overcome challenges and achieve healthy development. We work with young people across Texas to center their voices in the policies and programs that most affect them. Our network of members share a vision of Texas where all youth and young adults are valued, their strengths are recognized, their voices are heard and respected, and they have access to the resources, opportunities, and support they need to meet their goals.

TNOYS is an equal employment opportunity employer and strongly encourages diverse candidates to apply. TNOYS does not discriminate on the basis of race, color, religious creed, sex (including pregnancy), gender, national origin, ancestry, citizenship, age, medical condition including genetic characteristics, mental or physical disability, veteran status, marital status, sexual orientation, gender identity, (including transgender status), weight, height, linguistic characteristics (such as accent and limited English proficiency, where not substantially job-related), citizenship status, or any other basis prohibited by law.