PRN Resident Advisor

To be considered for this position, please apply to the following web link <http://jobs.liftalliance.org/>

Do you have a passion for making a difference in the lives of domestic violence and sexual assault survivors? Do you have a minimum of a Bachelor’s degree in Social Work or a related field or equivalent life experience, and at least one to two years' of crisis counseling and conflict resolution experience (preferred)? If you answered "Yes" to these questions, then this relief/PRN, non-exempt position, which pays an hourly salary of $12.00 may be the perfect fit for you.

The LIFT Alliance, and its founding partners Austin Children’s Services (ACS) and SafePlace, is seeking Relief Resident Advisors. This position is responsible for providing crisis intervention and referrals on the hotline and resident assistance to those in the Family Shelter. Works with regular staff to approve admission to the shelter in accordance with SafePlace policies and procedures.  Provides front desk coverage (answering incoming calls, responding to intercoms, assisting residents at front desk, etc.) in between hotline calls as needed.  Provides shelter intake to incoming shelter clients and helps client move and settle into shelter.

Requirements:  Bachelor's degree in Social Work or related field or relevant life experience, work, volunteer experience. 1 - 2 years' crisis counseling experience preferred.  Ability to respond to clients, on the telephone and in person, in a constructive and supportive manner.  Ability to problem-solve and diffuse crises under pressure.  Knowledge of domestic violence and sexual assault issues. Completion of Core 40-hour training required. Bilingual Spanish/English preferred. Light clerical skills

Shifts available include days, evenings, overnights, weekends, and overnight weekend shifts.