Collaborative Therapy:
Conversations Promoting
New Meaning and
Possibilities in High School
Immigrant Students

# "Life is a sum of all your choices"

**Albert Camus** 

## Objective:

Participants will identify the value of implementing collaborative conversations in therapy.

### Agenda

- ▶ 40 min. PPT Presentation
- ▶ 15 min. Participants will apply ORS and SRS
- 10 min. Groups Conversation (questions supplied)
- ▶ 10 min. Sharing ideas from conversation
- ▶ 15 min. Resume

#### Possibilities and new meaning



## Why Collaborative Language Systems?

#### Main Concepts

#### <u>Idea of a problem:</u>

- Through language people give meaning to their experiences and determine what is good or right in each social situation.
- Problems live and breath in language so solutions
- Reality and truth are constructed through language

#### Role of the Therapist:

- Conversational artist creating space and facilitating dialogical conversation.
- Both conversational partners are changed.

### Collaborative Therapy

#### **Practices**

- Conversational questions
- Not-Knowing approach
- Reflecting Team
- Shared Inquiry

#### <u>Change</u>

- Generate new meaning about the problem
- Family takes new action to resolve the problem
  - Problem disolving

#### Role of the Therapist

- Multipartial
- Honor client's reality
  - Listener
  - Responsive
  - Compassionate
- Egalitarian partnership; co-explorer

### Initial Stage of therapy

- Students are referred by a teacher or their family.
- First contact:
- ORS (outcome rating scale), SRS(session rating scale) Where is the distress?
- Conversation to define what is being said about him/her.
- Permission to ask questions
- Use their language.
- Talk about the problem and preferred ways to address it.
- Curious, not-knowing.
- Humble position, avoiding assumptions
- Encourage the student to ask questions

What Dad needs to know abou Well I are not the talk alot. I just want to be me not anyone you want me to be.

don't get mad if I have something to do.

I love food and sleeping I have things to do sometimes

#### Problem-Organizing/Problem-Dissolving

Problems live and breathe in language.

"Problems" are not experienced unless someone interprets a situation as problematic.

Problem organizing (i.e., person seeks a therapist) because a problem has been identified.

Problem dissolving. Through dialogical conversation, client/therapist co-create new meanings regarding the problem.

Who is involved? -Anyone who is talking about the "problem" should be invited into the conversation.

## 005/023/11/5

The bad bling is that she away threaten's me that is going to hit me and when she gets mad she says she is going to going to got me in a bandor only for boy?

So I start say start about the school and that are not going to go that school. She makes melest and she make her more than the

#### Facilitating conversations

## Conversations can be organized around seven areas:

- 1. Who is <u>talking</u> about the problem in or out of the session?
- 2. How does each <u>understand</u> the problem?
- 3. Client's **experience** of the problem.
- 4. **Effects** of the problem.
- Client's <u>preferences</u> about the problem's effects,
- 6. Client's preferred ways of <u>responding</u> to the problem.
- 7. What does each **think** should be done about it?

I would want My cousin's and uncless to see me as the cousin they & always had not a monster. — Brayan

I will work on that by having conversations with my family and hanging out with them until they have confidence in me.

#### Monitoring Areas of Functioning

- Monitoring the young person's and caregiver's feedback on progress with the Outcome Rating Scale (ORS) and the alliance with Session Rating Scales (SRS) is a natural fit for clinicians who strive for a collaborative clinical practice.
- The ORS and SRS gives young people and caregivers a voice in treatment as it allows them to provide immediate feedback on what is working and what is not.
- The focus of the feedback is a continual update regarding how the client is feeling as well as knowing whether the clinician is developing and maintaining the empathic bond necessary for successful outcomes.

#### Introducing the ORS/CORS at the First Session

Outcome Rating Scale (ORS) is a brief clinical alternative to assess 3 dimensions Individual Well-being, Interpersonal relationship w/family and close relationship and Social satisfaction at work, school, friendship.

A score of 25, the clinical cutoff, differentiates those who are experiencing enough distress to be in a helping relationship from those who are not.

Feedback is available immediately for use at the time the service is delivered. (SRS) as a brief clinical alternative that measures the alliance to encourage Conversations With clients for new routines.

The ORS and SRS simply translates their areas and an overall rating into a Visual analog format of four 10-cm lines, with instructions to place a mark on each line with low estimates to the left and high to the right. The four 10-cm lines add to a total score of 40.

Changes are considered widely valid indicators of successful outcome for collaborative conversations.

## Ethnic Group Differences in Use of Mental Health Services

Sanders Thompson et al., 2004).

- Cultural mistrust.
- Institutional barriers.
- Cultural barriers.
- Language barriers.
- Economic and accessibility barriers.

### As a Therapist....

- How do I define a conversation?
- How do I describe the space I create for my clients?
- How different or similar is my philosophy of life compared with my client's?
- As a therapist what is my concept of "a valid truth"?
- How would I know when I'm limiting or creating possibilities in my clients?
- What does it take to be a good therapist?

## For Comments or Information on Training in using the ORS/CORS and SRS/CSRS

For comments or information about training on skills for improving client engagement in treatment services, and how to integrate real time outcome and alliance feedback using the ORS & SRS to improve clinical effectiveness with young people and families contact:

- 1. David C. Low, Family and Systemic Psychotherapist, Norfolk and Suffolk, NHS Foundation Trust, CAMHS, -david.low@nsft.nhs.uk
- 2. Brigitte Squire, Consultant Clinical Psychologist, Cambridgeshire & Peterborough NHS Foundation Trust, CAMHS-- brigitte.squire@cambridgeshire.gov.uk
- 3. Scott D. Miller, Ph.D., Director of the International Center for Clinical Excellence <a href="mailto-info@scottdmiller.com">--info@scottdmiller.com</a>
- 4. Susan Levin, Executive director at HGI and PCOMS trainer.
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#### References

Anderson, H. (1997). Conversation, language and possibilities: A postmodern approach to therapy. New York, NY: Basic Books.

Anderson, H., & Gehart, D. (Eds.). (2007). Collaborative therapy: Relationships and conversations that make a difference. New York, NY: Taylor & Francis Group.

Research on the ORS and SRS demonstrate impressive internal consistency and test-retest *reliability* (*Miller et al., 2003; Duncan et al., 2003; Bringhurst et al.,* 2006; Duncan et al., 2006; Campbell & Hemsley, 2009).

Shotter, J. (2004). On the edge of social constructionism: "Withness"-thinking versus "aboutness"-thinking. London: KCC Foundation.

www.easacommunity.org/shop/images/Miller\_Duncan\_Tool.pdf

www.heartandsoulofchange.com

#### Presenters

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