



TNOYS' 37th Annual Conference on Services to Youth and Families

Frequently Asked Questions

What can I expect from a virtual conference?

While this year's conference will look a little different, it still offers professional development opportunities and a dynamic lineup of speakers and sessions. Conference attendees have the chance to earn up to 10 CEUs, build concrete skills, and have fun alongside youth participants. Attendees will enjoy educational workshops, engaging and inspiring keynotes, an exhibit hall, much more.

Which software tools will I need to participate?

We are using the virtual event platform Whova to host the conference. From this platform, attendees can easily join a live session, chat with an exhibitor, participate in community board discussions, or set up virtual meetings with other attendees. Whova is easy to use and can be opened on any desktop or in the Whova mobile app. Conference sessions will be powered by Zoom. Attendees can opt to use a camera when participating in sessions, but it is not required.

Prior to the event, the TNOYS team will send detailed instructions and tutorials for using Whova and Zoom. We will also have staff on hand throughout the event to help troubleshoot.

Will I be able to interact with participants and network during the virtual conference?

Yes! The conference [agenda](#) includes time to network, visit the exhibit hall, and participate in fun, interactive activities.

There are many ways for conference participants to interact throughout the event. Before and during a workshop, attendees can ask the speaker questions with the Q&A chat function.

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Attendees can also engage with peers, speakers, and youth through the community board. Attendees will also be able to chat one-on-one with others and share contact information.

How do I visit exhibitor booths during the virtual conference?

The platform includes a “virtual exhibit hall,” which showcases all of the exhibitor booths. Attendees will be able to visit each booth virtually and chat with exhibitors through a video live stream. They will have the option to instantly share their contact information with the exhibitor. Learn more about exhibitor booths here: <http://tnoys.org/2020-annual-conference/sponsors/>.

How do I receive CEUs for the virtual conference?

This year, conference attendees have the opportunity to earn up to 10 CEU hours.

TNOYS is approved to provide the following CEUs for the virtual conference:

- Licensed Social Workers (LSW) Social Work Provider #6875
- Licensed Professional Counselors (LPC) LPC Program Provider #2420
- Substance Abuse Professionals –Licensed Chemical Dependency Counselors (LCPC); Associate Prevention Specialists (APS); Certified Prevention Specialists (CPS); Mentor/Peer Recovery Designation (MPRD); TCBAP provider #2021-18
- Licensed Child Care Administrators (LCCA) & Licensed Child Placing Agency Administrators (LCPAA)
- CPE (education) Provider # 902-679
- Juvenile Probation Officers, Juvenile Supervision Officers and Community Activities Officers (TJJD)

Attendees will be issued CEU certificates after the conference.

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How much does it cost to attend?

We have greatly reduced ticket pricing for the virtual conference to [\\$110 for Members and \\$165 for Non-Members](#). We're also pleased to offer **free registration** for all youth attendees.

How can I register for the event?

Please visit <http://tnoys.org/2020-annual-conference/registration/> to register. Prior to the event, TNOYS will send information to all registrants that details how to log onto the conference, participate in workshops and activities, engage with exhibitors, and network with peers.

Please note: the registration deadline is **Monday, June 15**.

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