

SRR Success Story Interview Guide

We in the Best Practices & Organizational Change Interest Group are collecting success stories that exemplify trauma-informed-care, implementing best practices, or establishing trauma-informed practices.

If you have an event, anecdote, or instructive story to tell, we'd like to hear it. You can either write one up for us or we can interview you over the phone or via google connect. You can use the following format to describe your story.

Interview Questions:

1. ***What is your Trauma-Informed Care story about?*** [Culture Change?; Client success?; Procedures or strategies that are working?; Inspiring Staff story?; Changes that make a difference?; Challenges resolved / Objectives achieved?]
2. ***If this is a story about instituting a Culture of Change, describe the challenge, problem, situation that preceded your work and the results of the work.***
3. ***If this is a story about a success, describe the situation, the actions that took place, and the results.***

For all interviews, we want to find out:

4. ***Who was involved and what was the situation?***
5. ***What actions / steps did they take*** [that were productive to get the success]
6. ***What were the results?*** [What good things happened and what meanings are ascribed?]
7. ***How was this a story worth telling?*** [Reflecting upon the impact of the story; the success and how it might be replicated]
8. ***What are the implications of what happened in this story?*** [What does the story have to teach us or how can we use it as a model or encouragement?]
9. ***What actions might follow, based on the results of this story?*** [What are the storyteller's recommendations based on what happened?]

Our goal is to eventually have some printed and video clip stories to share with people and organizations who are interested in the work the Seclusion & Restraint Reduction Leadership Group is doing.