



## Frequently Asked Questions

TNOYS' [40th Annual Conference](#) on Services to Youth & Families

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## Registration

### What are my registration options, and how much does registration cost?

Registration prices are dependent on the conference dates you choose to attend and whether you are a TNOYS Member. Registration prices increase after the early bird rate ends on May 1. TNOYS Members get exclusive discounts on conference registration and many other benefits. To learn more about becoming a TNOYS member, [click here](#).

TNOYS' 40th Annual Conference includes a distinct virtual day on May 18, Pre-Conference Institutes on June 13 in Houston, and the in-person event on June 14-16 in Houston. You may [register](#) for one, some, or all of these conference dates. **Please note: virtual day registration closes on May 8 and in-person registration closes on Monday, May 29.**

General Registration (Early Bird)	In-Person Full Conference (June 14-16)	Virtual Only (May 18)	Pre-Conference Institutes Add-on to Registration (June 13)*
<b>TNOYS Member</b>	\$325	\$165	\$75
<b>Non-Member</b>	\$425	\$225	
<b>Youth</b>	\$50		

*\*Pre-conference institutes take place Tuesday, June 13th. The Institutes are a great way to learn about a specific topic in-depth and earn additional CEUs. On the registration form, you may add a pre-conference institute to your conference registration for \$75. If you are not attending the regular conference, you can still register for a Pre-Conference Institute only! The cost to do so is \$125. You can learn more about Pre-Conference Institutes in the section below.*

Only able to attend one day of the full conference in Houston? Choose either of the full-length days on June 14 or 15, or the half-day on June 16. You can also register for a Pre-Conference Institute without registering for the full conference. Pricing for single days is the same for all registrants:

Single Day Registration	In-Person, Full Day (June 14 or 15)	In-Person, Half Day (June 16)	Pre-Conference Institutes Only (June 13)
	\$240	\$135	\$125

Bundles are available if you choose to register for both virtual and in-person conference offerings. Save up to \$75 when you register for a bundle!

Registration Bundles (Early Bird)	All Access Bundle: Virtual (May 18) and In-Person Full Conference (June 14-16)	Virtual (May 18) and In-Person Single Day of Choice
<b>TNOYS Member</b>	\$440	June 14 or 15: \$405 June 16: \$300
<b>Non-Member</b>	\$585	June 14 or 15: \$465 June 16: \$360

The early bird rates end on **May 1**, after which registration prices will increase. [Register for the conference here!](#)

### Can youth and young adults attend the conference? What are their registration options?

Yes! Youth engagement is an essential part of TNOYS' Annual Conference on Services to Youth and Families. This year's conference will once again welcome youth and young adults (ages 16-24) to attend alongside youth and family services professionals. TNOYS also engages youth and young adults as planners, presenters, and performers throughout the event.

**Youth registration is \$50 per individual, which includes full access to both the virtual conference day (May 18) and the in-person conference (June 14-16).** Youth and young adults are not permitted to register for Pre-Conference Institutes.

The in-person conference offers exclusive sessions and activities for youth and young adults (YYAs), including:

- A youth leadership track on Wednesday, June 14 that features a variety of skill-building sessions designed for young people;
- A youth-only lounge where YYA attendees can safely store their belongings, recharge between sessions, and participate in games and activities with their peers;
- And an optional youth-only lunch on Wednesday, June 14.

Additionally, the virtual and in-person conference offers dozens of sessions designed specifically for young people and professionals to learn alongside one another.

Please note that TNOYS is not responsible for supervising the youth and young adults (YYA) who register for this event. To ensure the safety of YYA in attendance, TNOYS requires at least one registered adult per ten youth/young adults. This chaperone is not required to accompany the YYA throughout the full conference, but they should assume responsibility for the actions and whereabouts of the YYA in their care.

### **What are Pre-Conference Institutes?**

Pre-Conference Institutes are full-day (4-6 hours) training sessions on an in-depth clinical skill or evidence-based tool or approach taking place Tuesday, June 13 at the Hilton Houston North in Houston. TNOYS typically offers 2-4 institute options that reflect the latest research, trends in the field, and priorities among youth-serving providers. Pre-Conference Institute participants typically walk away with a certification in a tool, practice, or skill, in addition to CEU credit hours.

**Space is limited for all Pre-Conference Institutes, and separate registration is required.** Check out the [Pre-Conference Institutes page](#) on the conference website to learn more, and register through the [online registration form](#).

### **How can I save on conference registration?**

**Become a TNOYS Member!** TNOYS Members receive many benefits like advocacy on relevant issues at the Texas State Capitol, opportunities to network with over 120 providers in our statewide network, and exclusive discounts to training and technical assistance opportunities such as TNOYS' Annual Conference. TNOYS members receive a 20-25% discount, saving up to \$145 on each conference registration compared to the non-member rate. To learn more about becoming a TNOYS member, [click here](#) or email us at [membership@tnoys.org](mailto:membership@tnoys.org).

**Register before the early bird deadline (May 1)!** Those who register before the early bird registration deadline will save \$25-50 per conference registration.

**Bundle your conference registration!** If you're interested in attending both the virtual day on May 18 and the in-person event on June 13-16, you can save 10% when you select one of the virtual and in-person bundles on the registration form. Attendees also save \$50 on pre-conference institute registration when they add a pre-conference institute of their choice to their conference registration.

**Sign up to Sponsor or Exhibit!** Exhibitors receive **1 free conference registration** and sponsors receive up to **5 free conference registrations** depending on the sponsorship level. See the [sponsors and exhibitors webpage](#) to learn more and apply using the [sponsors and exhibitors registration form](#) by March 29!

## Conference Logistics and Location

### Where can I find a detailed conference schedule?

You can find the conference schedule on the [Programming page](#) of the conference website. We'll also release the conference program in late March. [Sign up for our newsletter](#) for the latest updates on what we have in store!

### What can I expect at the virtual conference day compared to the in-person event?

The virtual conference day takes place on Wednesday, May 18 from approximately 9 a.m - 5 p.m. The virtual day experience will feature a live keynote address and offer 12+ live workshops on various topics relevant to the youth services field. We will once again use the virtual event platform Whova, through which attendees can easily join live sessions from anywhere, chat with exhibitors, participate in community board discussions, compete in games for the chance to win prizes, and set up virtual meetings with other attendees. Virtual registrants will gain access to the event app approximately one week before the virtual conference day, providing exclusive access to networking tools, session previews, and more.

The in-person conference will take place Wednesday, June 14, through Friday, June 16, at the Hilton Houston North in Houston. Over 2.5 days, the in-person event will feature four engaging keynotes, over 40 dynamic workshops, and the energy and fun you've come to expect from TNOYS' Annual Conference. In-person-only registrants will gain access to the event app **after** the virtual conference day has concluded. This means that ALL registrants will have access to the event app by the week of the in-person conference, providing even more opportunities for you to network with your peers, check out the virtual exhibit hall, and earn points for the chance to win one of our amazing prizes.

Some of the sessions offered at the virtual conference will overlap with those available at the in-person conference, but most will be distinct, offering flexibility as well as variety in the way you attend both events and earn the maximum CEU credit hours available. We recommend the **All Access Bundle** experience which includes up to 20 CEU credit hours, up to 25% more workshop offerings, increased opportunities to network, and so much more!

### How do I access and use Whova, the virtual event platform and event mobile app? Will I use Whova if I am only attending virtually or only attending in person?

All attendees (virtual or in-person) will have access to the virtual event platform, Whova. Whova is easy to use and can be opened on your desktop or in the Whova mobile app. We recommend that virtual registrants participate via the Whova web app and in-person registrants

participate via the Whova mobile app. Registrants will gain access to the event app via email approximately one week before attending the conference. Before the event, the TNOYS team will provide a detailed Attendee Guide with instructions and tutorials for using Whova as a virtual or in-person participant. We will also have staff available throughout the conference to help troubleshoot any technical issues.

From the Whova platform, attendees can easily customize their agendas, chat with exhibitors, participate in community board discussions, network and set up virtual or in-person meetings with other attendees, and participate in engaging games. Attendees will also use Whova to sign into sessions, access important resources, receive event updates, and more. Virtual attendees will use Whova to join all live or recorded conference sessions. Stay tuned for TNOYS' Complete Guide to Whova, coming spring 2023.

### **Where is TNOYS' 40th Annual Conference taking place? Is there a hotel room block?**

TNOYS' 40th Annual Conference will take place at the [Hilton Houston North](#) at 12400 Greenspoint Dr. Houston, TX 77060.

A discounted room rate of \$119 + tax per night is available for conference attendees until May 21, 2023. The room block rates may be reserved from Monday, June 12 through Friday, June 16. To reserve your discounted room rate, please follow this [special access link](#). You may also call the Hilton Houston North at 1-800-774-1500 to book with their 24-hour central reservations team.

The Hilton Houston North offers free parking for all conference attendees, as well as complimentary WiFi in the guest rooms and the meeting rooms. Check back in early May for further details on accessing parking and other amenities!

All conference sessions will take place on the first and second floors of the hotel — a map of these floors will be available in late spring with the release of the conference program.

### **What COVID-19/Infectious disease precautions will TNOYS' Annual Conference have in place?**

The health and safety of all participants are top priority for the TNOYS team. TNOYS is adopting preventative measures to protect against COVID-19, and we will follow all applicable health and safety recommendations throughout the event.

All conference attendees are expected to comply with applicable requirements imposed by federal, state, or local health authorities.

## Earning CEUs

### How many CEUs can I earn at TNOYS' 40th Annual Conference?

The virtual conference day offers **5 CEU credit hours**, with the option to earn even more CEUs by watching session recordings after the event (available for a limited time on the virtual platform).

The in-person conference offers **14 CEU credit hours** over 2.5 days.

Each of the [Pre-Conference Institutes](#) offers **4-6 additional CEU credit hours**. *Separate registration is required to attend a Pre-Conference Institute.*

### How do I access my CEUs?

In-person attendees will find a CEU certificate in a folder they will receive at conference check-in. Both virtual and in-person attendees can find an electronic version of the CEU certificate under the "Resources" tab in Whova, using the web or mobile app. This certificate is for your records. TNOYS will maintain and provide documentation of your overall conference attendance. **You will need to fill in your name and document which sessions you attend, and then submit the information to your licensing board for approval.**

TNOYS is an approved CEU provider for Licensed Social Workers (LSW), Licensed Professional Counselors (LPC), Licensed Marriage and Family Therapists (LMFT), and Continuing Professional Education Providers (CPE). The majority of conference sessions are typically approved for Juvenile Probation Officers (JPO), Juvenile Supervision Officers (JSO), and Community Activities Officers (CAO) by the Texas Juvenile Justice Department (TJJD). The majority of sessions are also typically approved for Licensed Child Care Administrator (LCCA) and Licensed Child Placing Agency Administrator (LCPAA) licenses. This conference is also typically approved for CEUs for the following substance abuse professional licenses: LCDCs, Associate Prevention Specialists (APS), Certified Prevention Specialists (CPS), and Peer Mentor/Peer Recovery Designation (PM/PRC) through our partnership with Connections Individual and Family Services.

## Other Information

### What opportunities are there to support the conference?

TNOYS offers many opportunities to support the conference in a more impactful way, including [several levels of sponsorship](#) with increasing benefits depending on contribution. Exhibitor booths (both virtual and in-person) are available for purchase, and TNOYS members receive a significant discount. **Visit the [sponsor/exhibitor webpage](#) to learn more about being a conference sponsor or exhibitor, and [apply by March 29](#) to take advantage of this unique**

**opportunity to show your support for Texas youth and young adults and promote your brand and services to over 400 attendees from across the state.**

### **How can I learn more about TNOYS?**

The mission of Texas Network of Youth Services (TNOYS) is to strengthen services and support for Texas youth and families to help them overcome challenges and achieve healthy development. To learn more about TNOYS and our beneficial membership program of over 120 youth-serving providers, please visit <http://tnoys.org/>.

### **Additional Assistance**

For additional questions regarding TNOYS' 40th Annual Conference on Services to Youth and Families, please contact: [annualconference@tnoys.org](mailto:annualconference@tnoys.org)

We also encourage you to sign up for our TNOYS' [newsletter](#) and keep an eye on the [Annual Conference website](#) to stay up to date on the latest conference announcements!